



## **Patient Complaint or Grievance**

To report a complaint or grievance, you may contact the facility Administrator by phone at (240) 297-9858 or by mail to our address. Complaints and grievances may also be filed through OHCQ, 7120 Samuel Morse Drive, 2nd Floor, Columbia, MD 21046. Or by phone at 410-402-8040.

All Medicare beneficiaries may file a complaint or grievance with the Medicare Beneficiary Ombudsman online at: [www.cms.hhs.gov/center/ombudsman.asp](http://www.cms.hhs.gov/center/ombudsman.asp)